

Moderation & Reporting Policy

At Oliver's Oasis, we are committed to maintaining a safe, respectful, and supportive community. This policy explains how moderation works and how members can report concerns.

1. Moderation Approach

- Our community is peer-to-peer and relies on trust and respect.
- Posts and comments are not reviewed in real-time. We cannot guarantee that all content will be appropriate or accurate.
- We reserve the right to edit, hide, or remove posts that breach our guidelines, and to suspend or terminate accounts when necessary.

2. What We Moderate

We may take action against content that is:

- Abusive, offensive, or discriminatory
- Factually misleading in a way that could cause harm
- Spam, advertising, or irrelevant to the community
- Sharing personal or sensitive information without consent
- Encouraging unsafe behaviour

3. Reporting Content or Behaviour

- Members can report concerns by emailing hello@oliversoasis.co.uk.
- Please include as much detail as possible, such as the user's name, post, or screenshot.
- Reports will be acknowledged within 5 working days.

4. Enforcement

- Breaches may result in a warning, temporary suspension, or permanent removal without refund.
- Decisions are made at the discretion of Oliver's Oasis and are final.

5. Responsibility

- Oliver's Oasis does not accept liability for user-generated content.
- All members are responsible for their own contributions and interactions.